

Linda Powers, Insurance Customer

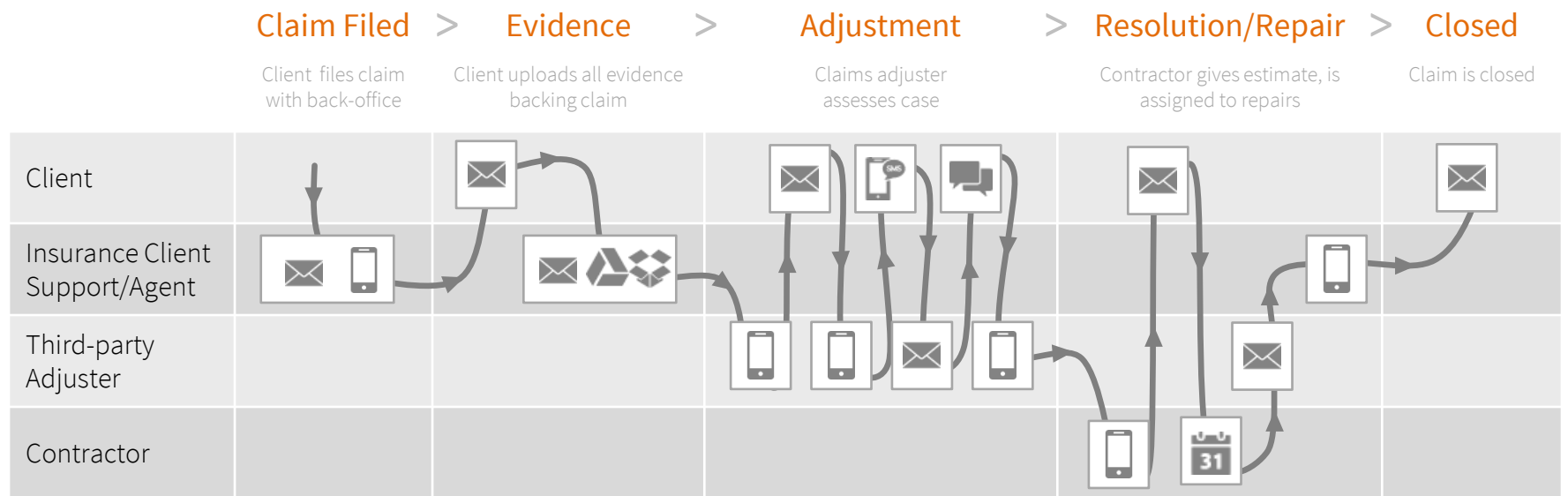


“That accident shook me up! I sure hope the claims process will be painless.”

CLAIMS PROCESS TODAY

- What is going on with my claim? This is a black hole!
- I wonder what the adjuster is doing with my claim....
- The claims process is taking way too long. Not efficient!
- Where do I find the information I need?

← 40-60 days →



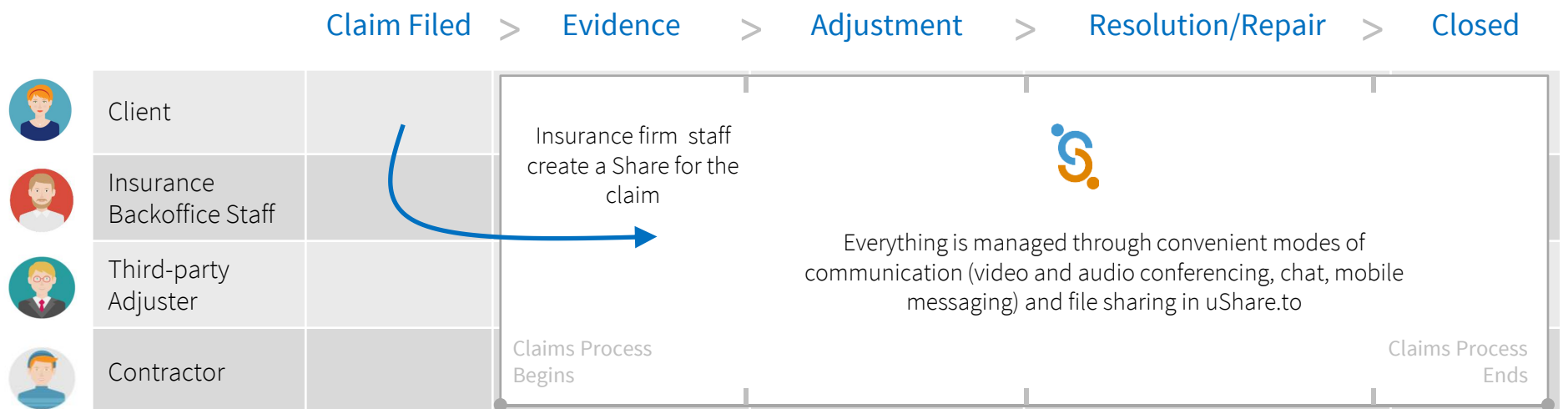
THE OUTCOME

Information resides in as many as 7 tools

- ▶ LACK OF TRANSPARENCY
- ▶ MISTRUSTING CLIENTS
- ▶ LONGER CLAIMS CYCLES
- ▶ LOST INFORMATION

CLAIMS PROCESS WITH uShare.to

← < 28 days →



THE OUTCOME

Single place to interface with client & record info

- ▶ MOBILITY
- ▶ TRANSPARENCY
- ▶ TRUST
- ▶ SHORT CLAIMS CYCLES

A typical claim managed in uShare.to

Back-office staff invite client to a Share



Linda Powers has joined



Back-office shares claims forms & ask client to upload supporting documents

Linda, can you complete this form & upload supporting pictures?

[Claims Form.docx](#)



Back-office invite claims adjuster



Linda updated [Claims Form](#) and uploaded [Car Damage1](#), [Car Damage 2](#)

Adjuster communicates with client using convenient modes of communication to assess claim
[Mobile chat](#), [video/audio conf](#), [web chat](#)



Jon Brown has joined

Contractor is invited to assess damage and coordinate repairs



Linda, can you hop into a quick conference?



Jon has started a conference

Client and contractor coordinate repairs



Seth Major has joined

Claim is closed



Looked at the pics. I'll do this pronto. Linda, just shared my schedule. Just pick a time.

We are all set! Claim closed.



Benefits for Insurance firm

- Drastically shorten claims cycles
- Get downstream visibility into contract adjusters
- Secure & centralize records
- Build trust, improve customer satisfaction



Benefits for customer

- Gain visibility into claims processing
- Benefit from quicker claim settlement
- Simplify sharing of evidence



Benefits for Third-Party Adjuster

- Drastically shorten claims cycle
- Simplify engaging multiple parties in the claims process
- Secure and centralize records



Benefits for contractor

- Simplify working with Insurers
- Deliver services quickly and efficiently
- Attract contractors by making it easier to work for you



Any device

A first look at uShare.to

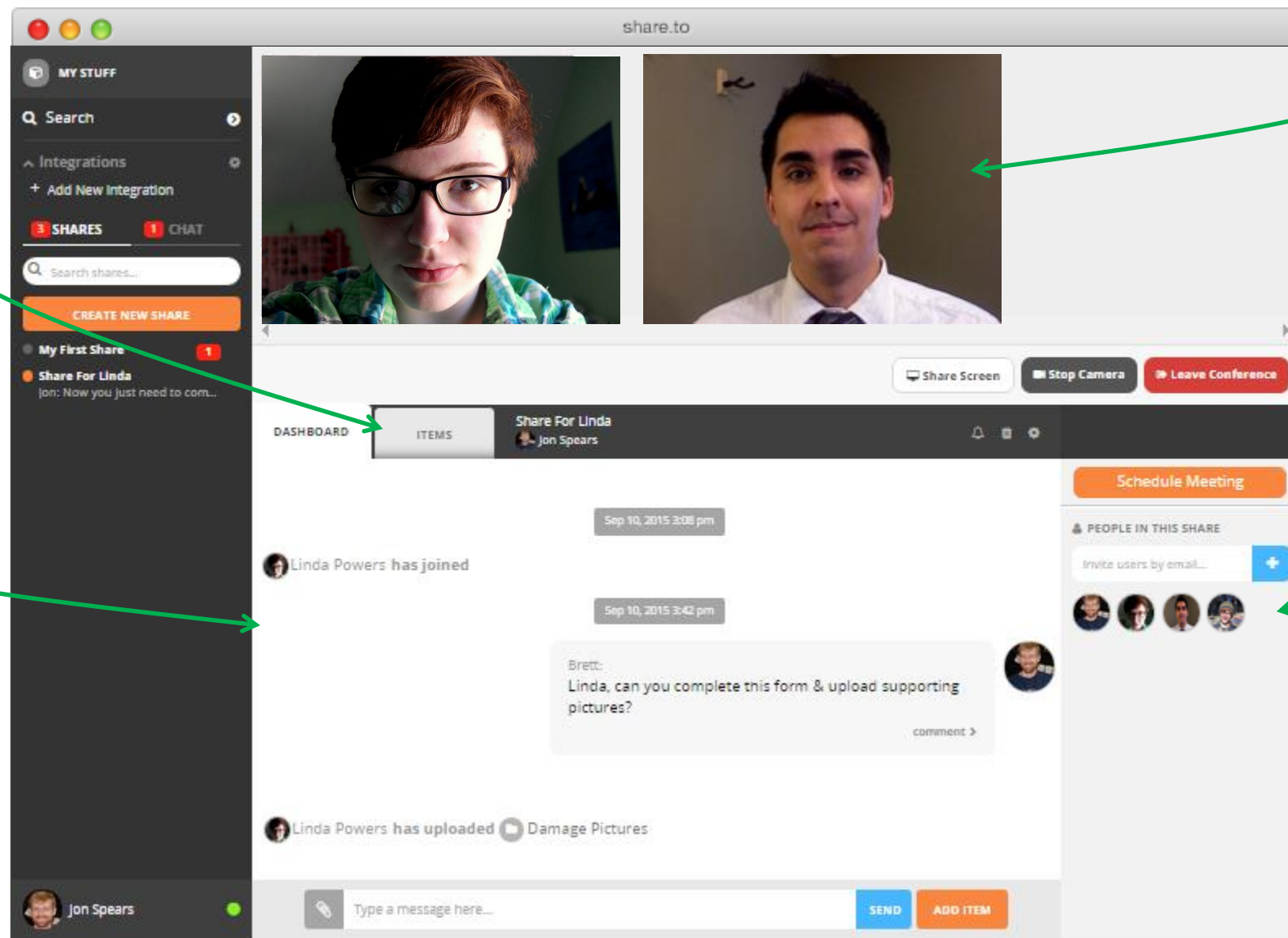
Manage the entire claims cycle in one place

One place for sharing information

One place for all your conversations

Communicate with the most convenient means

Involve anyone – contractors, adjusters, back-office – as you go.



www.uShare.to